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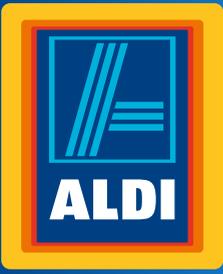
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MODEL: SG2000 PRODUCT CODE: 47049

09/2015

5

YEAR WARRANTY



User Manual

WORK ZONE[®]
TITANIUM+

INVERTER GENERATOR SG2000

AUS



Original instructions





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Fig. 1



Fig. 2

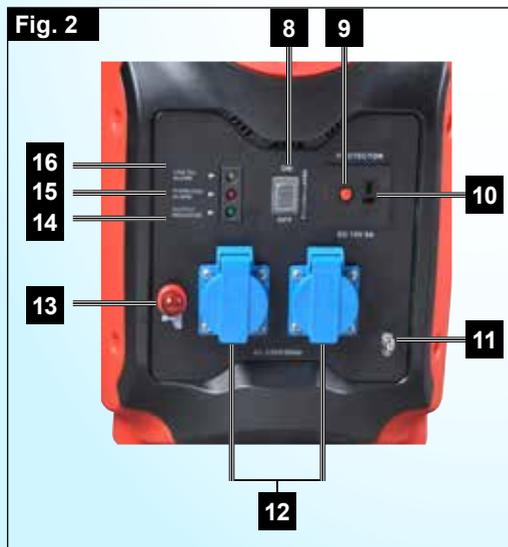
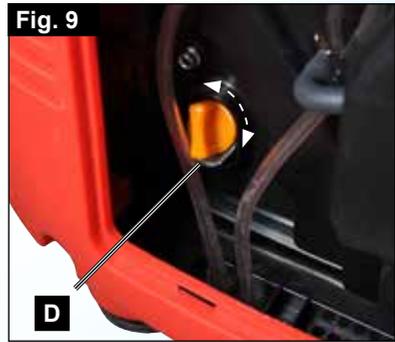
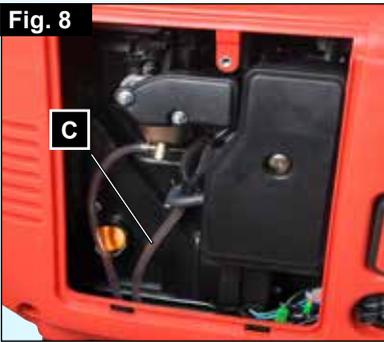
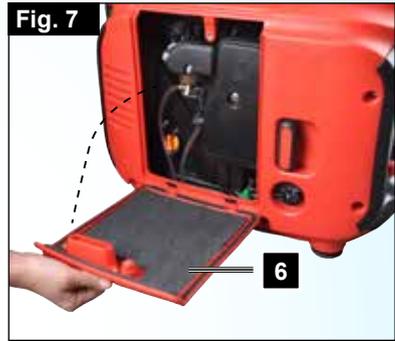
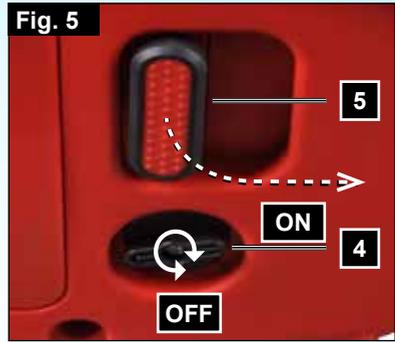
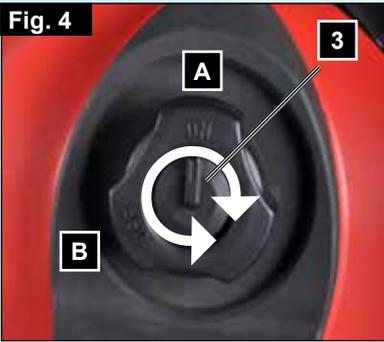


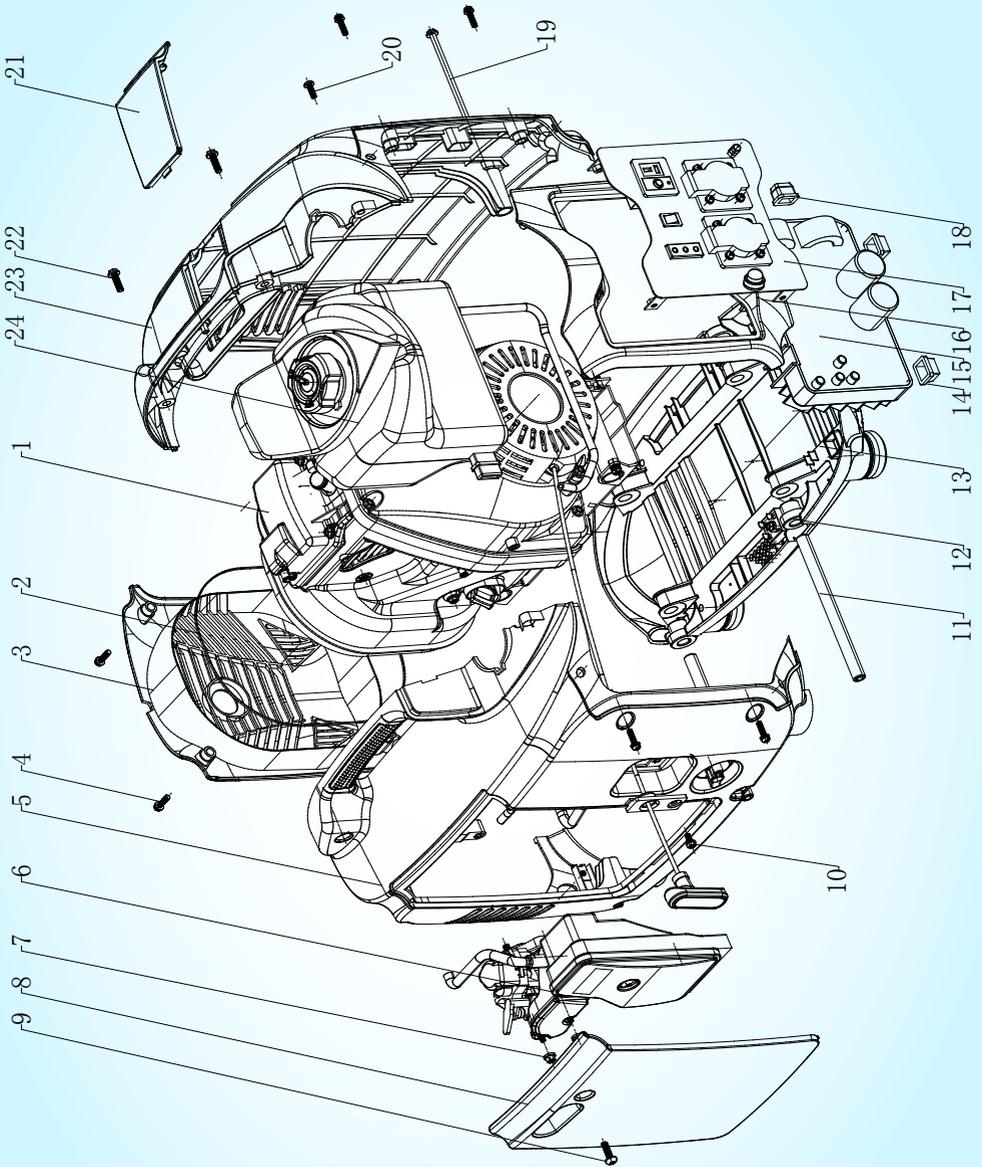
Fig. 3





Contents of Box

- 1 1 x Inverter generator
- 2 1 x Oilcan
- 3 1 x Oil funnel
- 4 1 x Sparkplug wrench
- 5 1 x 12V Terminals
- 6 1 x Instruction manual
- 7 1 x Warranty certificate

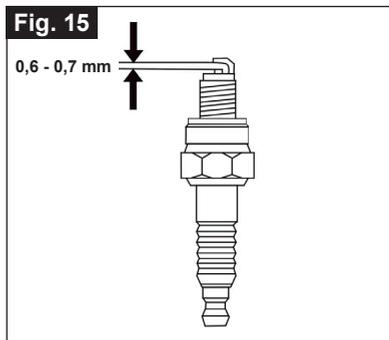
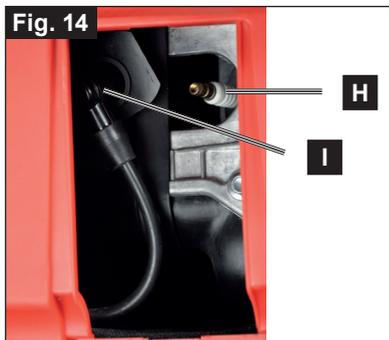
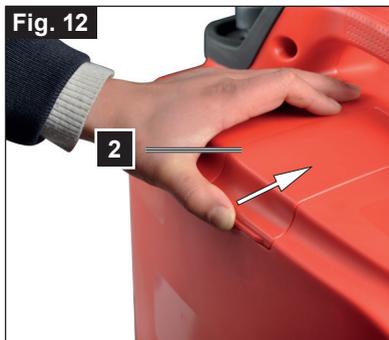


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Explanation of symbols

The use of symbols in this manual is intended to draw your attention to possible risks. The safety symbols and the explanations that accompany them must be perfectly understood. The warnings in themselves do not remove the risks and cannot replace correct actions for preventing accidents.

	Read operator manual. Before any use, refer to the corresponding section in this user manual.
	Important. Hot parts. Keep your distance.
	Important. Switch off the engine before refueling. Never refuel when operating.
	Important. Exhaust gas is poisonous, do not operate in an unventilated area.
	Wear hearing protection. Wear protective gloves.
	Conform to applicable safety standards.
	Recycle unwanted materials instead of disposing of them. All appliances and packaging should be sorted and tendered at a regional recycling centre into to be processed in an ecological manner.
	Take care when handling fuel and lubricants!
	Remove the ignition cable before all maintenance work, and read the instructions for use.
	Don't expose to rain.
	Starting engine creates sparking. Sparking can ignite nearby flammable gases.
	Strictly no naked flames or smoking near the appliance!

I. Introduction

Congratulations on choosing to buy a WORKZONE TITANIUM® product. All products brought to you by WORKZONE TITANIUM® are manufactured to the highest standards of performance and safety, and as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 5 Year Warranty. We hope you will enjoy using your purchase for many years to come.

Note:

According to the applicable product liability law the manufacturer of this device is not liable for damages which arise on or in connection with this device in case of:

- improper handling,
- non-compliance with the instructions for use,
- repairs by third party, non-authorized skilled workers,
- installation and replacement of non-original spare parts,
- improper use.

Recommendations:

Read the entire text of the operating instructions prior to the assembly and operation of the device.

These operating instructions are intended to make it easier for you to get familiar with your device and utilise its intended possibilities of use.

The operating instructions contain important notes on how to work safely, properly and economically with your machine and how to avoid dangers, save repair costs, reduce downtime, and increase the reliability and working life of the machine.

In addition to the safety regulations contained herein, you must in any case comply with the applicable regulations of your country with respect to the operation of the machine.

Put the operating instructions in a clear plastic folder to protect them from dirt and humidity, and store them near the machine. The instructions must be read and carefully observed by each operator prior to starting the work. Only persons who have been trained in the use of the machine and have been informed on the related dangers and risks are allowed to use the machine. The required minimum age must be met.

In addition to the safety notes contained in the present operating instructions and the special regulations of your country, the generally recognised technical rules for the operation of generators must be observed.

II. Layout (Fig. 1/3/5/11/14)

- 1 Carrying handle
- 2 Spark plug cover
- 3 Fuel tank cap with ventilation
- 4 Fuel tap
- 5 Starter pull cord
- 6 Engine cover
- 7 Choke lever
- 8 Energy saving switch
- 9 12 V d.c. safety release
- 10 12 V d.c. connection
- 11 Earthing connection
- 12 230 V ~ - socket outlets (2x)
- 13 Fuel pump
- 14 Operating display
- 15 Overload display
- 16 Oil warning display
- 17 Spark plug spanner
- 18 Adapter cable with 12V terminals
- 19 Funnel
- 20 Oil measuring cup
- A Vent "ON"
- B Vent "OFF"
- C Fuel line
- D Oil filler plug
- E Air filter cover
- F Prefilter
- G Fine filter
- H Spark plug
- I Ignition cable

III. Scope of delivery

- Open the packaging and remove the device carefully.
- Remove the packaging material as well as the packaging and transport bracing (if available).
- Check that the delivery is complete.
- Check the device and accessory parts for transport damage.
- If possible, store the packaging until the warranty period has expired.

⚠ Attention!**The device and packaging materials are not toys!****Children must not be allowed to play with plastic bags, film and small parts!****There is a risk of swallowing and suffocation!**

IV. Intended use

The device is designed for applications operated with a 230 V alternating current source.

Be sure to observe the restrictions in the safety instructions.

The generator is intended to provide electric power tools and light sources with electricity. When using the device with household appliances, please check their suitability in accordance with the relevant manufacturer's instructions.

In case of doubt, ask an authorized dealer of the respective equipment.

This generator is only intended for the operation of electrical devices which maximum power lies within the performance indications of the generator. A higher inrush current of inductive consumers must be considered.

Inverter

The inverter generator generates electricity in a whole new way. With a small, multi-pole winding in the inside the produced voltage is converted via electronics first into DC voltage afterwards into alternating voltage with a clean sinus wave. With this clean sinus wave it is possible to operate electrical devices without damaging them.

The machine is to be used only for its prescribed purpose. Any other use is deemed to be a case of misuse. The user / operator and not the manufacturer will be liable for any damage or injuries of any kind caused as a result of this.

Please note that our equipment has not been designed for use in commercial, trade or industrial applications. Our warranty will be voided if the equipment is used in commercial, trade or industrial businesses or for equivalent purposes.

V. Safety information

These operating instructions provide important information concerning your safety which are marked with this symbol: ⚠

Furthermore this manual contains other important sections which are marked with the word **"ATTENTION!"**.

⚠ Attention!

While using the machine some safety precautions must be observed to prevent injuries and damage. Read the directions with due care. If you give the equipment to any other person, give them these operating instructions as well. We assume no liability for injuries or damages which are a results of non-compliance of this manual and its safety notes.

⚠ DANGER

Failure to follow these instructions may cause serious danger to life of danger or fatal injuries.

⚠ WARNING

Failure to follow these instructions may cause danger to life or danger of serious injuries.

⚠ CAUTION

Failure to follow these instructions may cause light to medium risk of injury.

⚠ NOTE

Failure to follow these instructions may cause danger of damage of the engine or other property values.

General safety information**1. Keep your work area tidy**

- Disorder in the work area can lead to accidents.

2. Take environmental influences into account

- Never work with the machine in enclosed rooms or in rooms with poor ventilation. If the motor runs toxic gases are generated. These gases can be odourless and invisible.
- Do not expose the device to rain.
- Do not use electric tools in a damp or wet environment.
- Take care on your secure footing on uneven ground
- Make sure that the work area is well illuminated.
- Never use the machine in highly flammable vegetation or where fire and explosion hazards exist.
- Provide a fire extinguisher in drought conditions (fire hazard).

3. Keep other persons away

- Do not allow other persons to work with the device especially children and young people.
- Protect children by keeping them at a safe distance from the generating set.

4. Securely store unused electric tools

- Unused tools should be stored in a dry, elevated or closed location out of the reach of children.

5. Do not overload your device

- They work better and more safely in the specified output range.

6. Work in full consciousness

- Do not work with the device when you are under the influence of alcohol, drugs, medication or other substances which might compromise the vision, dexterity and judgment.

7. Use the device for its prescribed purpose

- Any other use than intended is deemed to be a case of misuse.

Fuel safety

1. WARNING! Petrol is highly flammable:

2. Store fuel in containers specifically designed for this purpose

3. Refill the gasoline tank only outdoors and do not smoke meanwhile.

4. Add fuel before starting the engine. Never remove the cap of fuel tank or add petrol while the engine is running or when the engine is hot.

5. If petrol is spilled, do not attempt to start the engine but move the machine away from the area of spillage and avoid creating any source of ignition until petrol vapours have dissipated. Replace all fuel tank and container caps securely.

Adding fuel

- Always switch off the engine before refuelling.

⚠ Attention!

Always open the fuel filler cap carefully to slowly decompose the excess pressure.

- Whilst working with the machine high temperatures can attain on the case. Allow the engine to cool before refuelling.

⚠ Attention!

In case of insufficient cooling of the machine the fuel may ignite and lead to serious burns during refueling.

- Make sure not to fill the tank with too much fuel. Immediately remove the fuel and clean the machine when spilling fuel.
- Always close the screw plug on the fuel tank in order to avoid loosening which may occur by vibrations when using the machine.

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⚠ DANGER

Never refuel the engine nearby open flames.

Additional safety instructions while handling combustion engines**⚠ DANGER**

Combustion engines constitute a special danger during operation and refuelling. Always read and note the warnings. Failure to do so can lead to serious or even deadly injuries.

1. No changes may be made to the generator.
2. **⚠ Attention!**
Danger of poisoning, emissions, fuels and lubricants are toxic. Emissions shall not be inhaled.
3. **⚠ Attention!**
Risk of burns. Do not touch the exhaust system or drive unit.
4. Never operate the machine in non ventilated rooms or in a highly inflammable environment. If you intend to operate the machine in rooms with good ventilation, the exhaust gases must be channelled directly outdoors through an exhaust hose.
⚠ Attention! Toxic exhaust gases can escape despite the exhaust hose. Due to the fire hazard, never direct the exhaust hose towards inflammable materials.
5. **⚠ Risk of explosion!**
Never operate the machine in rooms with combustible materials.
6. The speed preset by the manufacturer is not allowed to be changed. The machine or connected equipment may be damaged.
7. Place the generator at least 1m away from walls and equipment connected to them.
8. Place the generator in a secure, level position. Do not turn, tip or change the generator's position while it is working.
9. Never touch the generator with wet hands.
10. Guard against electric danger.
11. When working outdoors, use only extension cables that are approved for outdoor use and which are marked accordingly (H07RN).
12. The overall length of the extension cables used is not allowed to exceed 1.5 mm² for 50 m and 2.5 mm² for 100 m.
13. Repairs and adjustment work may only be carried out by authorized trained personnel.
14. Do not touch any mechanically driven or hot parts. Do not remove the safety guards.

15. The values quoted in the technical data under sound power level (L_{WA}) and sound pressure level (L_{pA}) are emission values and not necessarily reliable workplace values. As there is a correlation between emission and immission levels, the values cannot be taken to reliably determine the possible need for additional precautions. Factors influencing the current immission level of the user/operator include the properties of the work area, other sound sources etc., e.g. the number of machines and other neighboring processes, and the time span over which the user/operator is subjected to the noise. Also, the permitted immission level can vary from country to country. Nevertheless, this information makes it possible for the user to be able to make a better assessment of the dangers and risks involved.
16. Never use a faulty or damaged electrical equipment (this also applies to extension cables and plug connections).
17. Never put any items into the ventilation openings. This applies even when the generator is switched off. Non-observance may lead to injury, or damage to the generator.
18. Generating sets may only be loaded up to their rated power under the rated ambient condition. If generating set use is under conditions which do not conform to the reference conditions as stipulated in ISO 8528-8 and if cooling of the engine or alternator is impaired, e.g. as a result of operation in restricted areas, a reduction in power is necessary.
19. It is necessary reduction in power due to use in higher temperatures, altitudes and humidity as below conditions.
Max. Working temperature: 40 °C
Max. Altitudes: 1000 m
Max. Humidity: 90 %
20. Keep the generator free of oil, dirt and other impurities.
21. Ensure the sound absorber and air filter work properly. These parts serve as flame protection in case of misfire.
22. Before connecting electric leads, the appliance must reach its full speed.
Disconnect leads before switching off the motor.
- Electrical equipment (including lines and plug connections) should not be defective.
23. To prevent injury by electric shock, ensure the fuel tank is not completely empty while electric leads are connected.
24. The load must not exceed the power marked on the rating label of the generator. Overloading may result in damage to, or a shorter life of the appliance.
25. Do not connect the appliance to household outlets. The generating set must not be connected to other power sources, such as the power company supply mains. In special cases where stand-by connection to existing electrical systems is intended, it shall only be performed by a qualified electrician who has to consider the differences between operating equipment using the public electrical supply network and operating the generating set.

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26. Stop the engine:
 - whenever you leave the machine
 - before refueling
27. Always close the fuel valve when the machine is not in operation.
28. Never use the choke lever to stop the engine.

Safety informations service/ maintenance

1. Only original parts may be used for maintenance and accessories.
2. Replace faulty silencers.
3. Before using, always visually inspect to see that the tools are not worn or damaged. Replace worn or damaged elements and bolts. Keep all nuts, bolts and screws tight to be sure the equipment is in safe working condition.
4. Regularly check for leakage or traces of abrasion in the fuel system, such as porous pipes, loose or missing clamps and damage to the tank or tank cap. Before use all defects must be repaired.
5. Before checking or adjusting the generator or the motor, the ignition plug and the ignition wire respectively must be removed to prevent accidental starting.

⚠ WARNING!

Improper maintenance or ignoring/ not rectifying a problem during the operation may become a source of danger. Operate your machine only if regularly maintained. Only in this way you can assume that your device is operating safe, economical and without malfunctions.

Do not clean, maintain, setup or repair the machine whilst running. Moving parts may cause serious injuries.

Do not use fuel or other flammable solvents to clean the equipment.

⚠ WARNING! Vapours of fuels and solvents may explode.

Reaffix the security and safety equipment after reparation and maintenance work.

Keep the machine in safe work condition. Especially check the fuel system for tightness.

Always remove any dirt from the cooling fins of the engine.

Residual risks and accident prevention standards

Neglect of ergonomic principles

Negligent handling of personal protective equipment (PPE)

Negligent handling or omission of the personal protective equipment may cause serious injuries.

- Wear prescribed personal protection equipment.

Human behaviour, misbehaviour For any work, concentrate fully.

⚠ **Residual risks** - Cannot be entirely excluded.

Electrical residual risks

Electrical contact

Touching the spark plug may cause an electrical shock.

- Never touch the spark plug while the engine is running.

Thermal residual risks

burns, chilblains

Touching of the exhaust/ case may cause burns.

- allow motor driven machines to cool.

Danger from noise

hearing damage

Prolonged unprotected work with the device may cause hearing damage.

- Always wear ear-muffs .

Danger caused by materials and other substances

Contact, inhalation

The emissions of the machine may cause damages to health.

- Only use the motor driven machine outdoors.

Fire, explosion

⚠ Fuel is flammable.

- During work and refuelling smoking and open flames are prohibited.

In case of emergency

In case of an emergency take the necessary first aid steps as appropriate and obtain qualified medical aid as quickly as possible.

VI. Before starting up

⚠ ATTENTION!

Always check before starting the engine:

- Check the fuel level and top it up if necessary
 - the tank should be at least half filled
- Make sure that the generator has sufficient ventilation
- Make sure that the ignition cable is secured to the spark plug
- Disconnect possibly connected electrical device from the generator
- Condition of the air filter
- Condition of the fuel lines
- The external bolt connections for tightness

Filling with fuel

Open the tank cap (3) counter clockwise.

Fill an appropriate amount of suitable fuel in the fuel tank. **No ethanol blended fuels.**

Close the tank cap (3) clockwise afterwards.

Recommended fuel

Unleaded regular gasoline with a research octane number of 91 or higher is required for this engine. **No ethanol blended fuels are to be used with this generator.**

Use only fresh and clean fuel.

⚠ Water or impurities in the petrol damage the fuel system.

Tank volume: 3.2 litre

⚠ **Refuel in a well-ventilated area with the stopped engine. If the engine has been running, allow it to cool first. Never refuel the engine inside a building where gasoline fumes may reach flames or sparks.**

Petrol is highly flammable and explosive. You can get burns or other serious injuries when handling fuel. Do not smoke while refueling.

- Switch off the engine and keep it away from heat, sparks and flames.
- Refuelling only outdoors.
- Immediately clean up spilled petrol.

VII. Operation

7.1 Starting the engine

- Vent the tank lid to "ON" position (Fig. 4 Pos. A)
- Fuel tap switch on position "ON" (Fig. 5 Pos. 4)

In "warm" condition

- Starting the engine with the recoil starter (Fig. 5 Pos. 5):
- Pull out the handle slowly until you feel a slight resistance. Then sharply pull out the handle for a few times until the motor starts.
- Don't pull out the handle until its end nor let it snap back afterwards to avoid damages and injuries.

In "cold" condition

- Remove the engine cover (Fig. 6-7)
- Check the fuel supply of the fuel lines. (Fig. 8 Pos. C) Press the fuel pump a few times if it's necessary until you see that fuel is pumped through the line.
- Move the choke lever to the "ON" position (Fig. 6)
- Starting the engine with the recoil starter (Fig. 5 Pos. 5):
- Pull out the handle slowly until you feel a slight resistance. Then sharply pull out the handle for a few times until the motor starts.
- Don't pull out the handle until its end nor let it snap back afterwards to avoid damages and injuries.
- **ATTENTION!** Do not repeat the cold start too often to avoid flooding the motor.

Note:

When the engine is started the first time, several attempts are necessary for starting up to transport the fuel from the tank to the engine.

- Move the choke lever to the "OFF" position, after starting the motor (after approx. 15-30 seconds) . (Fig. 6)

7.2 Switching off the engine

- Let the generator run briefly without connected load before you turn it off, so that the aggregate can cool down.
- Move the Fuel tap switch to position "OFF" (Fig. 5)

7.3 Oil warning light (16)

Oil warning light display is active when oil level is low; the display is deactivated when the oil level is sufficient.

7.4 Overload indicator (15)

The overload display light will turn on, when the connected load or power output is

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too high - Overloading the generator will automatically cut the power to the 230V sockets (12)

Turn off the engine as described in section 7.2.

Disconnect all appliances and devices from the generator.

Start the engine again as described in section 7.1.

Ensure the load and connected devices are monitored so as to not overload the generator again.

7.5 Operating display (14)

The Operating display is active when the engine is running.

7.6 Energy saving switch (8)

To reduce fuel consumption in idle speed, turn the energy saving switch to the "ON" position.

VIII. Technical data

Generator	Digital Inverter
IP class	IP23M
Continuous power P_{rated} (S1) W	PRP 1600
Maximum power P_{max} (S2 2 min) W	2000
Rated voltage U_{rated}	230 V~
Rated current I_{rated}	7 A
Frequency F_{rated}	50 Hz
Drive engine design	4 stroke 1 cylinder air cooled
Displacement cm^3	105.6
Maximum power (motor) kW / hp	2.1 / 2.86
Fuel	unleaded
Tank capacity l	3.2
Type of motor oil	SAE10W-30 / 15W-40
Consumption at full load L/h	1.07
Weight kg	20.4
Performance factor $\cos \varphi$	1
Performance class	G1
Temperature max °C	40
Max. altitude	1000 m

 Spark plug

 A7RTC

Operating mode S1 (continuous operation)

The machine can be continuously operated with the quoted power output.

Operating mode S2 (temporary operation)

The machine may be temporarily operated (2 minutes / 2000 W) with the maximum power output. Afterwards the machine must be operated with the continuous power (1600 W) for a while to prevent it from overheating.

Information concerning noise emission measured according to relevant standards:

Sound pressure $L_{pA} = 74$ dB(A)

Sound power $L_{wA} = 95$ dB(A)

Uncertainty K_{wA} and $K_{pA} = 1.5$ dB(A)

Noise level at a distance of beyond 7m = 69 dB

Wear ear-muffs.

The impact of noise can cause damage to hearing.

IX. Transport

⚠ WARNING

Let the engine cool down before transporting the machine or storing indoors to avoid burns or fire hazards.

Empty the fuel tank before transporting the unit. Clean the unit with a brush or a broom.

X. Troubleshooting

Fault	Possible cause	Remedy
Engine does not start	Dirty spark plug No fuel	Clean the spark plug, or re-place. Electrode spacing 0.6 mm Refill fuel
Generator has too little or no voltage	Controller or capacitor defective Air filter dirty	Contact your dealer Reduce consumption Clean or replace the filter

XI. Maintenance

⚠ WARNING

- Carry out maintenance work only with the stopped engine.
- Pull the spark plug cap from the spark plug

Before every use:

- Check the engine oil
- Check the air filter

After the first 25 hours:

- First change of the engine oil

After 50 hours:

- Change the engine oil
- Clean the spark plugs
- Clean the fuel strainer
- Clean the air filter

After 100 hours:

- These maintenance tasks must be carried out by a specialist or a specialised workshop.
- Clean the fuel tank
- Clean the fuel line

Oil change

The engine oil change should take place when the engine is at operating temperature.

- When changing the oil have a non-leaking container available.
- Remove the engine cover (Fig. 6-7 Pos. 6)
- Open the oil filler plug (Fig. 9 Pos. D)
- Drain the old oil into a suitable container by tilting the generator.
- Fill the engine oil to the upper mark of the dipstick using the oil-filling container.

Air filter

The air filter is equipped with two air filter inserts. Frequently cleaning of the air filter prevents carburetor malfunction.

Clean the air filter and change air filter inserts

- The air filter should be cleaned every 30 hours.
- Remove the engine cover (Fig. 6 - 7 Pos. 6)
- Remove the air filter cover (Fig. 10 Pos. E)
- Remove the filter elements (Fig. 11 Pos. F+G)
- Clean the filter elements with soapy water. After rinse the filter elements with clear

water and allow to dry thoroughly before refitting.

- Reassemble in reverse order

⚠ WARNING

NEVER use gasoline or cleaning solvents with a low flash point to clean the air filter element. A fire or explosion could result.

Note

Never run the engine without or with a damaged air filter. Dirt gets into the engine, causing serious engine damage can occur. In this case, seller, and manufacturer disassociate from any warranty.

Check, clean and replace spark plug

Check the spark plug for dirt and grime after 10 hours of operation. If necessary clean it with a copper wire brush. Then maintain the spark plug after every 50 hours of operation.

- Open the spark plug cover (Fig. 12 + 13)
- Remove the ignition cable with plug. (Fig. 14 Pos. D)
- Remove any dirt from the base of the spark plug.
- Use a wrench to remove the spark plug.
- Check the spark plug visually. Remove any debris with a wire brush.
- Look for discoloration on the top of the spark plug. By default, the color should be bright.
- Check the spark plug gap. An acceptable gap width is 0.6 to 0.7 mm (Fig. 15)
- Remove the spark plug carefully by hand.
- Install the spark plug and tighten it with a spark plug wrench.
- Attach the spark plug wire with connector on the spark plug.

Note

A loose spark plug can overheat and damage the engine. And overtightening the spark plug can damage the threads in the cylinder head.

Cleaning

- Keep all safety devices, air vents and the motor housing free of dirt and dust. Wipe the equipment with a clean cloth or clean it with compressed air at low pressure.
- We recommend that you clean your device after each use.

- Clean the unit regularly with a damp cloth and some soft soap. Do not use cleaning agents or solvents; they may damage the plastic parts of the appliance. Make sure that no water can get inside the unit.

XII. Storage

1. Perform all general maintenance, as per Maintenance section.
2. Drain the fuel from the tank (Use a commercially plastic fuel pump from the hardware store).
3. After the fuel is drained, start the machine.
4. Let the machine run at idle speed until it stops - this cleans any remaining fuel from the carburetor.
5. Let the machine cool down. (about 5 minutes)
6. Remove the spark plug.
7. Fill a small amount of 2-stroke engine oil into the firing chamber. Pull out several times the starter cord gently to wet the internal components with the oil.
8. Replace the spark plug.
9. Clean the outer casing of the machine.
10. Keep the machine on a cold, dry place out of reach of ignition sources and flammable substances.

Recommissioning

1. Remove the spark plug.
2. Pull the starter rope out several times. It cleans the firing chamber of oil residues.
3. Clean the spark plug contacts or install a new spark plug.
4. Fill the fuel tank.

XIII. Disposal and recycling

The package protects the appliance against damage during transport. Packing materials are usually chosen depending on their environmental friendliness and disposal method and can therefore be recycled. Returning the package to material circulation saves raw materials and reduces waste disposal costs. Parts of packages (e.g. foils, styropor®) can be dangerous to children. Risk of suffocation! Keep parts of packages away from children and dispose them as soon as possible.



WORKZONE[®]
TITANIUM+
INVERTER GENERATOR

Warranty Details

The product is guaranteed to be free from defects in workmanship and parts for a period of 60 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion.

The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AFTER SALES SUPPORT

  1300 855 831

 support@scheppach.com.au
MODEL:SG2000 PRODUCT CODE: 47049 09/2015





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Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost.

We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 855 831 or write to us at:

RossMac Pty. Ltd.
P.O. Box 261, Essendon North, Victoria, 3041
1300 855 831
support@schepach.com.au

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